

Master Website Policy

The Usual and Unusual Shop

Email: info@theusualunusualshop.co.uk
United Kingdom

1. Terms of Use

By accessing this website, you agree to the terms set out in this policy. All items are offered subject to availability and may be withdrawn or amended without notice. Descriptions are provided in good faith and to the best of our knowledge.

2. Antique & Vintage Condition

Many items sold by The Usual and Unusual Shop are antique, vintage, or pre-owned. Such items will show signs of age, wear, historic repair, or material irregularities. These characteristics form part of their authenticity and should not be considered faults unless materially misdescribed.

3. Provenance & Attribution

Provenance information, including references to auction houses, regions, or previous ownership, is provided in good faith based on available documentation, seller records, or professional opinion. While every effort is made to ensure accuracy, provenance should not be regarded as a guarantee of origin, date, or attribution.

4. Privacy & Data Protection

Personal data is collected and processed in accordance with UK GDPR. Information such as names, contact details, and delivery addresses is used solely to fulfil orders, respond to enquiries, and meet legal obligations. Personal data is never sold or misused.

5. Cookies

This website may use cookies to ensure functionality and to understand site usage. You may disable cookies via your browser settings; however, this may affect site performance.

6. Returns & Cancellations

Customers have the right to cancel an order within 14 days of receipt in accordance with the Consumer Contracts Regulations. Items must be returned in the condition received. Return postage costs are the responsibility of the buyer unless an item is materially misdescribed.

7. Disclaimer

All content on this website is provided in good faith. Nothing on this website constitutes professional valuation, conservation advice, or investment guidance.